

A Message From Denton

I hope everyone had a safe, enjoyable and rewarding Christmas and New Year. It is pleasing to see our general crime statistics for the 2014 year have continued to trend down which for Rotorua Police means there are less victims and our communities are becoming safer. Unfortunately over the Christmas and New Year period our criminals out there didn't go on holiday and we had a small spike in burglaries. To make it hard for those responsible we must ensure we secure our property and valuables. Trust me criminals are lazy, so by leaving a window or door insecure is an open invitation for them to enter and steal our prized possessions.

Rotorua Police value the role Neighbourhood Support Groups play in preventing crime and reporting suspicious behaviour. I encourage you to continue to contact us if you see something suspicious or it doesn't look right. By working together we will have less crime which means a more confident, safe and secure community

Senior Sergeant Denton Grimes, Community & Youth Services, Rotorua Police.



Preparing For A Civil Defence Emergency

As part of a Neighbourhood Support Group you are helping yourself prepare for a Civil Defence Emergency such as an earthquake.



The Household Details gathered for the Group are held by the Office. In the time of an emergency the Co-ordinator can inform Civil Defence, who will be managing the response to an emergency, by using the Neighbourhood Support Rotorua database, listed special needs, available resources and household make up to help plan the response and provide help for affect areas.

It's also good to remember that your neighbours will be the first on hand to help you.

To ensure the Office holds the correct information on your household ensure your details are up to date by completing a Household Detail Form and returning it to the office. Call the office for a copy of the form or download it from:

<http://www.nsrotorua.info/Forms>

and then select Household Detail Form.



NEIGHBOURHOOD SUPPORT ROTORUA

c/- Rotorua Police Station,
Private Bag 9044,
Rotorua 3044

Phone: 349-9470

Email:

nsrotorua@clear.net.nz

Website:

www.nsrotorua.info

**IF YOU SEE SOMETHING
DO SOMETHING
RING THE POLICE, DIAL 111**

Support Organisations



OVER THE FENCE LINES

ISSUE 1 2015

A Note From Bruce

A new year but the same crimes are occurring: burglary, theft from cars, unlawful taking of vehicles.

In the first couple of months of 2015 there has been an abnormal increase in burglaries in Hillcrest, Glenholme, Eastside.

In many cases doors and windows were left open due to the hot weather. We must remember to keep our security up and not leave open invitations for criminals to gain quick access.

If you do want windows and doors open don't leave them so you can't monitor anyone entering. Also don't leave valuables close by the openings e.g. keys, wallets, purses, mobile phones, computers. It may be convenient for you but it is also convenient for the opportunist criminal who will relieve you of your possessions.



Neighbours Day

Each year neighbours are encouraged to get together at least once a year.



What is your Group planning for your gathering. A Group barbeque, a lunch or just a get together over a cuppa? Get ideas from neighboursday.org.nz Let us know your plans.

Neighbours Day weekend is **28-29 March 2015**

Remember there are 365 or 366 days in each year and your neighbours are there all the time. So don't limit getting to know neighbours to one weekend a year, support each other throughout the year!

Our thanks to DUDFIELD BRYCE Printers for printing the newsletter.



Safeguard Your Handbag

One of the most inconvenient things to happen is to lose your wallet/purse/handbag/mobile phone. It entails having to cancel bank and credit cards as well as the value loss of money or other items of importance to you.

When going to the supermarket there are often unattended bags/purses/wallets/mobile phones left on trolleys while the owner is selecting items from the shelf. It doesn't take long for someone to remove them. Sometimes you don't realise it until you come to pay for your purchase and your hand bag, purse or wallet is missing.

We have assembled a team of volunteers who will visit local supermarkets and stores that use trolleys. They will be placing our "Safeguard Your Handbag" pamphlets on those seen unattended.

Permission is being sought from the stores to be involved and one of our committee, Patrick Hunter is coordinating the team by putting together a roster.

If you would like to become a volunteer contact the office, 349-9470. Following a security check and the issuing of an approved photo ID you could join the team.

Operation Sign Up—Update

All suburbs have now been covered. If you think the signs in your Group area are washed out or damaged and need replacing give the Office a call on 349-9470.

Thanks to all who helped complete this project!!!!

Please note rural areas were not covered in this project but there will be some signs available for them on request.



Open Garage Doors

Does your property have an attached garage with internal access? Please remember that when you leave the garage door open you are leaving your house unlocked and open to anyone who may come into your garage.

Some security tips for garages:

If you are not in your garage don't leave it open!

Don't leave garages or sheds unlocked.

Even when you park your car in a locked garage lock it as well in case someone gets in.



Crime Statistics Last Year

Some interesting residential crime figures from the Neighbourhood Support Rotorua compiled statistics for 2014. Note these are not official Police figures.

	Burglaries	Theft From Cars	Thefts	Unlawful Taking Cars	Unlawful Interference of Cars	Wilful Damage/ Graffiti	TOTAL
2014							
Total	771	145	218	111	25	235	1505
NS Street	199	28	52	24	6	65	374
2013							
Total	877	279	344	153	37	314	2004
NS Street	205	78	89	35	9	68	484

Note the reduction of all measured crimes between 2013 and 2014. It is also good to note the Neighbourhood Support areas have also reduced, but not by the same percentage!

The burglary figure can be reduced relatively easily; of the burglaries in Neighbourhood Support areas 40% were from insecure premises due to unlocked or open doors/windows. By doing the basics we can reduce crime even further.

Think security, close, lock and latch when you leave home!



Tap & Go Payment Devices Security

The latest quick payment method that banks and credit card suppliers are providing is the Tap & Go service which goes under various names: payWave, PayPass, Snapper, Apple Pass.

This service is available on credit cards showing the symbol above. It allows the user to make payment at a retailer using this service by presenting the card close to the terminal, it does not need to touch it. The terminal detects the card and a payment transaction is made.

Banks are automatically adding this service to new credit cards with most having a default credit limit for Tap & Go transactions of \$80.00, above that you have to sign or use a PIN.

Because the retailer does not have to verify the presenter, cards which are stolen can be presented without being detected as stolen if payments are under the limit.

Security suggestions are:

- ◆ Use a security sleeve to block signal when not in use.
- ◆ If lost or misplaced report it immediately to your bank.
- ◆ If you don't use the service ask your bank to reduce the Tap & Go credit limit.