

# Neighbourhood Support Rotorua Inc

## ANNUAL GENERAL MEETING

4.00 p.m. Tuesday 10th June 2014

At Rotorua RSA, 1072 Haupapa St

All are welcome. Apologies to the Office.

Reports from the Co-ordinator, Treasurer and Chairman

Election of Committee: Nominations welcome

Guest Speaker 1: Senior Sergeant Denton Grimes "Police Update"

Guest Speaker 2: Pauline Hitchcock

Emergency Management Co-ordinator Rotorua District Council

"Why Neighbourhoods should have an emergency plan."

## Invisible Marker Pen And Label Project

Distribution has started of invisible marker pens (to mark valuable items such as TVs), labels for letterboxes or windows, an instruction pamphlet and information on Operation SNAP.

Street/Group Contacts will be receiving sufficient quantities to be distributed to all those who are registered with the Group. If you are not sure if you are registered check with your Contact Person. If you wish to update your details you can download a form found under the Forms tab at <http://www.nsrotorua.info> or call the office to have one sent out, complete it and give to your Contact Person or send it to the Office.

Our thanks go to the RDC Crime Prevention Fund for the funding of this project.

## Neighbourhood Support Rotorua Office Relocated:

From Monday 19th May 2014 the Office will be located in the new Police Station on the original Fenton St site. All contact numbers remain the same.



## NEIGHBOURHOOD SUPPORT ROTORUA

c/- Rotorua Police Station,  
Private Bag 9044,  
Rotorua 3044

Phone: 349-9470

Email:

[nsrotorua@clear.net.nz](mailto:nsrotorua@clear.net.nz)

Website:

[www.nsrotorua.info](http://www.nsrotorua.info)

**IF YOU SEE SOMETHING  
DO SOMETHING  
RING THE POLICE, DIAL 111**

## Support Organisations



## OVER THE FENCE LINES

### ISSUE 2 2014

## A Note From Bruce

It is great to see the number of households covered by Neighbourhood Support Groups steadily growing. Since the start of the year 246 new households have been added.

Our thanks go to the Street/Group Contacts for each active Groups.

Remember the Contact Person isn't the first point of call to report a crime, the Police are. Let the Contact Person know what has happened by you must do the reporting.

Groups do lose their Contact Person for a variety of reasons. Many find a replacement but the others become inactive groups as they don't have a contact with the office. To receive newsletters, information on crime in their area and to update of contact information you need a Contact Person.

I would encourage every Group to support their Contact Person and have a Deputy in place to takeover if you lose them.

## Crime Levels Down

Overall reported crime levels in the Rotorua Policing Area reduced by 11.2% in 2013. Burglaries reduced by 9.9%.

The Police's Prevention First policy along with the work of partner agencies such as Neighbourhood Support have helped achieve these results.

Through establishing Neighbourhood Support Groups and encouraging suspicious behaviour to be reported makes Rotorua a safer more caring place.

Continue the great work!



## Operation Sign Up—Update

Service Clubs, Neighbourhood Policing Team, volunteers and staff have started the replacement of weathered/damaged/missing Neighbourhood Support Signs in the Rotorua suburban areas.

Our thanks go to Rotary West, Ngongotaha Lions, Rotorua East Lions, Kiwanis Roto Whenua, the Neighbourhood Policing Team and the volunteers for assisting with this project. The following suburbs have been allocated: Ngongotaha, Selwyn Heights, Western Heights, Fairy Springs, Kawaha Point, Koutu, Homedale, Mangakakahi, Sunnybrook, Pomare/Westbrook, and Lynmore.

If your suburb is not covered yet get a team together and help raise the profile of your Groups by updating the signs in your streets. Contact Bruce at 349-9470.

Our thanks go to Rotorua Energy Charitable Trust and Rotorua Rentals for funding this project and to the service clubs for their time and manpower!



## Te Pou Kapua Te Koutu - Safe As Houses—Update

Teams of two drawn from staff of RDC, Police, Fire Service, ACC, Neighbourhood Support, Maori Wardens and Community Leaders managed to visit 640 homes.

Where residents were available a questionnaire was completed to identify the need for Fire Service safety checks, Neighbourhood Support information, home insulation information and having a civil emergency kit.

Of the over 640 homes visited 308 participated in the survey. Responses resulted in requests for 211 subsequent fire safety checks, 108 enquiries to join Neighbourhood Support, 230 requests for invisible marker security pens, 57 home insulation referrals. 89 homes had either an emergency plan or an emergency kits at hand.

The success of the project was a result of the combined efforts of all those agencies involved, the participation of community leaders and groups plus the funding by ACC and RDC.



## EQC Booklet

Along with the newsletter this month is a copy of “Easy Ways To Quake Safe Your House” which contains simple ideas to try and prevent earthquake damage.

## Neighbours Day Aotearoa 29-30 March 2014

Neighbours Day Aotearoa once again has been celebrated with a number of Groups holding street parties and barbeques. We have been notified of the following Groups that held get-togethers of some kind:



Awatea Terrace, Rimuvale Street (cul -de-sac end), Waitawa Place, Selwyn Road, Seddon Street (1-18), Phillip Street (thanks for the donation), Waikuta Road

Neighbourhood Support was also asked to help open the Settlement Support Movie Evening on the Village Green on the Friday evening.



## Watch Out For Scams

If it sounds too good to be true it most probably isn't!

Be very wary of emails, letters and telephone calls giving you a chance to gain a large amount of money so long as you help to get it released by sending funds for legal fees or similar. This is an old scam which reappears every so often. Don't let the dollar signs blind your senses.

Another scam that occurs is that you receive an email or phone call from a relative or a person acting for a relative who is in dire straits on holiday overseas and requires funds to get them home. Don't act on this alone, verify that your relative is overseas and work with appropriate authorities to help them in their situation.

Don't wire money overseas based on an email or telephone call. Once it has gone, it has really GONE!!!

For further info: <http://www.consumeraffairs.govt.nz/scams> or <http://www.police.govt.nz/advice/email-and-internet-safety/internet-scams-spam-and-fraud>

