



Neighbourhood Support , Rotorua
C/- Rotorua Police, Private Bag 3044, Rotorua 3040

May—June 2012

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OVER THE FENCELINES

Welcome to Bruce Quedley, new Co-ordinator:

Originally from Auckland I escaped last year to live in Rotorua along with my wife, Annette, to be closer to family, who live in the area.

I come from a background initially 3 years as a Primary School Teacher but then two long stints of over 15 years first with Post Office/Telecom as a telephone technician/trainer/training consultant and the second period of over 15 years with a not-for-profit organisation Open Doors as rep/administration manager/CEO.

I have an interest in motorcycling, presently I have a motorcycle with sidecar and putting together another outfit, Annette and I have undertaken a number of charity rides, my other interests are genealogy, my local church, and my family.

In coming to the position of Coordinator I aim to continue the excellent work started by my predecessors Barrie Fenton and Jan Owen along with the Committee members and staff who have served to make Rotorua a safer and more caring community.

I look forward to meeting with you at sometime in the near future as you and the Neighbourhood Support Rotorua team to continue building a safer more caring community.

Bruce Quedley
Co-Ordinator



A.G.M

Yes its that time again.
This years Annual
General Meeting is to
be held at:

Tuesday, 4.00pm
19th June 2012

Rotorua RSA
Haupapa Street
Rotorua.



Guest Speaker:
Snr Sgt Denton
Grimes, talking about
the old and new police
station, and answering
any policing questions.

Tea and Biscuits to
follow.



Neighbourhood Support
Gratefully acknowledges the
support of these Organisations:

Housekeeping:

Answer Phone Messages: When you leave a message on the answer phone please speak clearly, leaving your name and number don't rush but repeat them twice and a brief outline of your what you wanted to talk about. If this is not done your message will not be able to be answered as we could not clearly hear your contact details.



Keeping Up To Date: It is extremely important to keep street contact lists up to date. If your telephone number, email address, address or any other contact details change inform your Street Contact person and the office immediately, which is as simple as phoning **349 9470** and speaking to the person who answers or leave a message if no one answers. Alternately email us on **nsrotorua@clear.net.nz**.

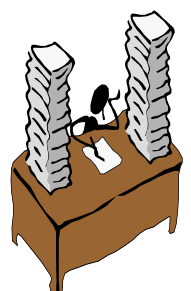
E Crime Alerts: A quick cost effective way of getting alerts of crimes in your area is by email E Crime Alerts. These are only sent out to specific areas affected by increased activity in that area. Ensure that we have your latest email address as each time E Crime Alerts are sent a large number are bounced back due to bad email addresses. Notify the office if you change your email address by sending an email to **nsrotorua@clear.net.nz**.

New Neighbours: Have you had someone new move into your area? Have they been made aware of the Neighbourhood Support Group in your street?

The Little Things: I was recently talking with someone who had something minor missing from his garden shed. They had not reported it to the Police as it was just a little thing. On speaking with his neighbours he found others had small items missing from their out buildings. No one had reported their loss to the Police. If reported these minor occurrences could build a bigger picture that the Police would be able to act upon. If they have no report they cannot act or see something developing in your area. If these activities are nipped in the bud it may stop more crimes happening. Make a report to the Police immediately when things like this occur, don't delay do it IMMEDIATELY.

What Happens To Information That Police Gather? Information given to the Police doesn't fall into a big black hole never to be looked at again. The information reported about little things is used to build a profile of crime in an area and your little thing may be that key part to complete the picture for the Police. The offender may have already been caught and your report could help prepare the prosecution case.

Lost Something? Have you lost something or had you home burgled and items taken? The Police often have suspected stolen property found when executing warrants and the owners cannot be identified. Record serial numbers of your appliances and have them marked with an invisible pen. If the Police are unable to identify you as the owner of a piece of property they cannot return it to you.





PHONE SCAMS / EMAIL SCAMS / ONLINE SCAMS/ FAX SCAMS / POSTAL SCAMS

Its a fact of life now, the more technology improves, the worse the economy gets, the more and more scams are coming to light.

Do not forward scam emails to other people, ALWAYS check virus alert emails etc BEFORE forwarding them on, most are scams.

Its very easy to check if the email you have received is a fake virus alert email.

In your internet search area type in the first line of the email, or some specific words, hit search and the results will very quickly tell you if its a scam. Delete the email and do not forward.

www.symantec.com is a great website that lists fake virus's and fake virus alerts.

The best website we have in NZ is

<http://www.dia.govt.nz/Services-Anti-Spam-Reported-Scams>

Has all the latest phone, email, mail, text and fax scams.



Also

<http://www.consumer.org.nz/reports/scams>

Neighbourhood Support and Police have received hundreds of calls from people about the Indian guy ringing to advise the you have a virus in your computer and if you allow them access they will fix it for usually \$299.

THIS IS A SCAM, I was disappointed to hear that this weekend alone 3 people complained to Rotorua police that they had taken up the offer and are now \$299 out of pocket.

ALWAYS ALWAYS use a reputable computer repair business, if you are not sure ask where you bought the computer from, the tech staff at Harvey Normans, Dick Smiths etc are very helpful.

DON'T BE A VICTIM!

DON'T LOSE YOUR COMMON SENSE WHEN IT COMES TO USING YOUR COMPUTER!.

If your not sure if its a scam you can always contact the Rotorua Police or Neighbourhood Support.

Also if you pick up the phone and there is a buzzing or no sound, or your caller id says "0000", this is a scam, and is usually an automatic dialler programme trying to find out if you are home. HANG UP.

Please be aware the <http://www.volunteernet.org.nz> has been hacked, if you have registered for the Rugby world cup or other major events you may be contacted by scammers. BEAWARE and do not give out any of your personal information over the phone.



FIRE!!!!!!!!!!



Smoke Alarms

In 80% of the fires the Fire Service attend, smoke alarms are either not installed or not working.

- Hard-wired smoke alarms are preferable to battery operated smoke alarms.
- Most hardware, home supply, general merchandise stores or fire protection agencies carry smoke alarms.

The Fire Service recommends long-life photoelectric type smoke alarms.

Test the batteries regularly

A significant percentage of homes fitted with smoke alarms remain unprotected due to flat or missing batteries.

Once a month check the battery by pressing the test button. If you cannot reach the button easily, use a broom handle.

Cleaning your chimney/flue

Whether you have a open fire or a wood burner, the NZ Fire Service recommend you have the chimney cleaned twice a year. Once before the winter and one half way through winter.

WHY?

Because it reduces the risk of a chimney fire and makes the fire work more effectively, saving wood and generating more heat.

The NZ Fire Service website has a heap of interesting information and articles. Have a look.

www.fire.org.nz



Thanks to all the staff and Police at the Rotorua Police station for their continued support. We couldn't do our job without them.

